

EUROPEAN AGEING NETWORK

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Wish list for elderly care providers

April 27th, 2023

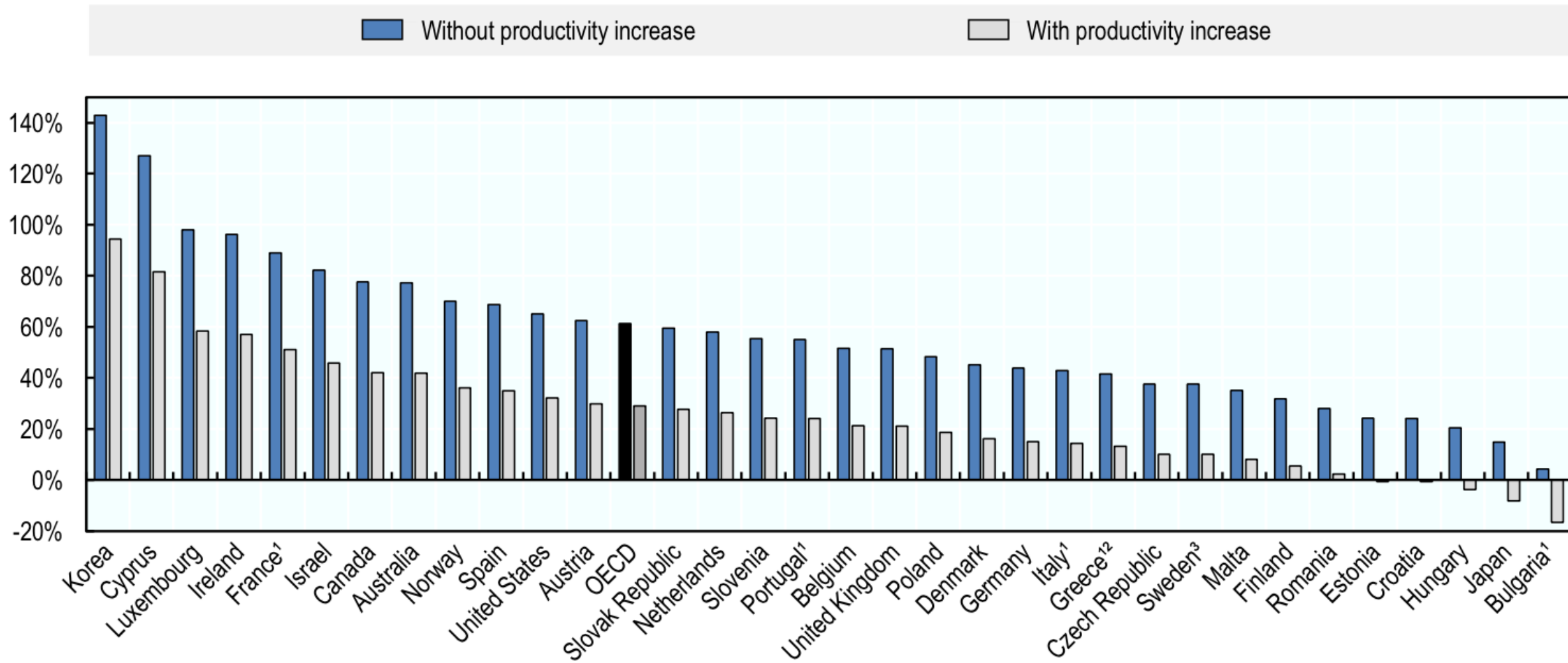
MALTA



- Why are long term care (LTC) providers using new technologies ?
- Digitalisation and ICT solutions are needed :
 - for communication
 - for data collection
 - to improve safety and quality of life of clients, staff and family care givers.
 - for optimization of ressources and increase of productivity and efficiency

Figure 1.5. An additional 60% LTC workers are needed by 2040

Number of additional LTC workers needed by 2040 to keep the ratio constant as a share of the total number of workers in 2016





- The starting points are that :
- The main purpose of ICT and digital solutions should remain the support of vulnerable people.
- ICT and digital solutions can, to a certain extent, replace physical presence, but they are not meant to replace human contact.



- ICT and digital solutions should :
 - Save time for staff and support them in their activities;
 - Help older people live independently;
 - Facilitate social connections and interactions;
 - Always be consented to by the users;
 - Easy to use and learn, and easily accepted by staff and older people;
 - Usable in multiple settings (especially interoperable);
 - Be multi-deployable and scalable;
 - Be up-to-date;
 - Be based on a sound business model.

Thank you for listening.



Helps. Cares. Protects.

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with people in mind

